

### Quality Manager (EMS Industry) (CMS188)

**Responsibilities:**

- Responsible for the overall Quality department function including supply chain quality, manufacturing process quality and customer quality assurance
- Set quality direction and own quality performance of a sub business unit;
- Ensure compliance for the implementation and maintenance of quality systems in accordance with ISO 9001, ISO14001, ISO13485 requirements, as well as social responsibility systems in accordance with ISO45001 and SA8000;
- Responsible for new employees training as well as yearly specialized training based on input from job knowledge coverage survey;
- Ensure compliance of customer quality & regulatory requirements through effective quality planning and collaboration with customer to establish acceptable and realistic quality criteria as early as during NPI stage;
- Ensure closer of quality issues through root cause analysis and implementation of effective containment and close-loop corrective/preventive actions;
- Lead and provide support to cross functional managers to ensure corrective actions / quality continuous improvement occurs per committed time line;
- Initiate joint continuous improvement program with customer to further improve customer satisfaction;
- Establish business unit and departmental level quality KPI & target, review and report quality performance regularly to ensure target is achieved;
- Drive and support quality systems and procedures simplification and standardization projects.

**Requirements:**

- Degree or above in Quality, Engineering or other related disciplines
- Minimum 8 years of relevant experience with at least 3 years Quality Management experience in EMS factory environment
- Written and oral communication skills including ability to understand technical journals, financial reports and legal documents; ability to respond to quality related inquiries or complaints from customers, regulatory agencies; ability to effectively present information to top management and customers;

- Analytical skills including ability to work with basic mathematical concepts such as probability and statistical inference and applying to practical situations; ability to define problems, collect data, establish facts and draw valid conclusions;
- Experience in KPI management and medical device quality system with 6 sigma Black or Green belt is an advantage
- Full understanding of 8D and other problem solving technique;
- Strong verbal and written communication skills in Mandarin & English;
- Frequent travel to Dongguan PRC Plant

Salary Range: Negotiable

We offer attractive remuneration package including 5-day work, flexible work hours and other benefits to the right candidates. Interested parties please forward full resume with expected salary to [recruitment@vtech.com](mailto:recruitment@vtech.com)

OR apply on-line directly through our corporate website at <https://www.vtech.com/en/careers/>

For more information about us, please visit our website at: <http://www.vtech.com/>. If you have any questions, please feel free to contact Ms. Fish Lee, Assistant HR Manager ([fish.lee@vtech.com](mailto:fish.lee@vtech.com))

***All applications will be used for the purpose of recruitment only. Applicants not invited for interview within 4 weeks may consider their applications unsuccessful. We will retain the applications for a maximum period of six months and may refer them to suitable openings within our Group.***