



*Celebrating The
20th Anniversary*

***Hong Kong
Society for Quality***

20th Anniversary



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Contents

History & Objective	2
Chairmen's Messages	4
Chairmen List	11
2005–06 HKSQ Executive Committee	12
Congratulatory Messages	13
HKSQ Past Activities	23
HKSQ Membership Application Form	35

History & Objective



www.hksq.org

WorldPartner of American Society for Quality (ASQ)
Founding member of Asian Network for Quality (ANQ)

Competition in the world market today depends first and foremost on quality. Hong Kong companies must continuously improve their quality and satisfy the changing needs of the customer.

The Predecessor of Hong Kong Society for Quality, formed in 1986, was the Hong Kong Group of the American Society for Quality Control (ASQC) International Chapter. It was renamed as Hong Kong Society for Quality Control (HKSQC) in 1989 to reflect increasing local involvement. The Society maintains its affiliation with ASQC after the name change. In 1997, HKSQC was renamed as Hong Kong Society for Quality (HKSQ).



■ HKSQ Poster at the 57th AQC held in Kansas City, USA, May 2003

The Society is a non-profit making organization established with the objectives to promote greater awareness of the need for quality in Hong Kong for ensuring product and service excellence through continuous improvement of quality and customer satisfaction, and to provide continuing education to professionals involved in the quality and reliability disciplines.

Being a leading quality management authority in Hong Kong and having a long and well-established relationship with ASQ, HKSQ has been recognized as a WorldPartner of the American Society for Quality (ASQ) since 2002. ASQ has been the leading quality

improvement organization in the United States for 60 years. In May 2002, ASQ invited HKSQ to attend its Annual Quality Congress (AQC) held in Denver. HKSQ together with similar organizations in Singapore, Argentina, Ireland, Finland, Brazil, Japan and Israel, signed the agreement to be WorldPartners of ASQ. This demonstrated that the contribution of HKSQ in promoting quality is firmly recognized and its status is on a par with other world-class organizations.

Furthermore, HKSQ is also a founding member of the Asian Network for Quality (ANQ). The Asia Quality Symposium (AQS) is a conference that promotes the sharing of knowledge and experience to enhance quality efforts in Asia. The AQS Steering Committee invited HKSQ to attend its meeting in Tokyo on 27th July 2002. HKSQ, together with representatives of the Korean Society for Quality Management (KSQM), the Chinese Society for Quality (CSQ), the China Association for Quality (CAQ), the Indian Society for Quality (ISQ), the Standards and Quality Association of Thailand (SQAT) and the Japanese Society for Quality Control (JSQC), exchanged ideas in establishing the Asian Quality Organization. The meeting was a success and it was resolved that the new organization would be known as the Asian Network for Quality (ANQ).



■ The 1st ANQ and the 17th AQS held in Beijing (2003)



Chairman's Message

Quality Evolution

In my 15+ years in Quality profession, I found that quality has been significantly changed from an engineering discipline to a management discipline. I am sure it will further evolve and the distinction between Quality Management and Business Management will be blurred.

Back to the late 1980's, inspection was still a common activity in the Quality arena, you may hear about MIL-STD 105 or some other sampling plan methodologies. Meanwhile, process control like SPC and some other process control methodologies were quite popular and the Quality organization in manufacturing was typically called Quality Control (QC) department. This was also reflected in the name of Quality Societies such as American Society for Quality Control (ASQC) and Hong Kong Society for Quality Control (HKSQC). People believed they can use 'control' methodology to deal with Quality.

With further defect reduction (or the latest one called zero defect methodology), you can find that the sampling plan was not good enough to catch the defect in such a low defect level unless we increase the sample size and the focus in Quality arena moved to the process robustness and prevention. Quality Management became more popular while the wave of ISO 9000 pushed it to an even higher level. Wisely, both ASQC and HKSQC renamed to ASQ and HKSQ without referring it to the term 'management'. This allows more rooms to cater for future evolution.

The model of Balanced Scorecard and Six Sigma bottom line measurement signified the combination of Quality Management and Business Management. What is next? Will China create a new management model to fit for its culture or will it be a combination of east and west? I don't have a crystal ball to tell you exactly about this but we should have the answer when HKSQ (still call HKSQ as the name can cater for future evolution?!) celebrates the 25th anniversary.

Mr. Karson Chui

2003/04, 2004/05, 2005/06 Chairman



Past chairman's Message

Life is limited to human. But an organization can be evergreen by keeping on improvement. Our Hong Kong Society for Quality (HKSQ) is now celebrating its 20th anniversary. When I joined the Society, it was named as the Hong Kong Society for Quality Control.

In the quality world, the contents and involvement of HKSQ is kept on enriching. To achieve product quality, people believed in quality control in the old days. Afterwards, people discovered that only control could not assure quality, so they added quality assurance. How to assure quality? Then people discovered that they need quality system.

If products need quality, why not services? Why not educations? Why not management? Why not business? Why not government organizations? Why not human lives? Why not.....

Back to basic, Quality is a must almost for everything, so as the Society's name.

The Society's interest is on Quality: Quality of almost everything, Product, Service, Organization, Business Excellence, Living Environments, etc.

Throughout the years, HKSQ organized numerous activities for its members in Hong Kong. And HKSQ actively interchanges with the World's Quality Associations to know the world's movement on quality, and exchange the quality knowledge.

Hong Kong is the most successful financial and service oriented city of China. Towards the 21st century, we should keep our pace ahead of the others in quality developments and in our international connections with our world partners.

Ir. Dr. Aaron Tong
2000/01, 2001/02, 2002/03 Chairman



Past Chairman's Message

Quality has played an important role throughout my adult life. I believe that "quality is not only a matter of profit or economic growth but, more importantly, of environmental protection or preserving resources reserve. If we always do things right the first time and produce what our customers really need, we can prevent the rework and waste of material and manpower, and thus optimize the resources and save the Earth." This is my motive to join the HKSQ in 1994 that aims to promote greater awareness of the need for quality in Hong Kong to ensure product and service excellence through continuous improvement.

HKSQ has been at the forefront of the Hong Kong quality movement for the past 20 years. In 1980s, HKSQ focused on the application of principles of quality assurance in manufacturing processes and placed attention on how products and services could meet technical specifications. In the 1990s, HKSQ emphasized how quality could be improved by installing an organization-wide quality management system, such as ISO9000. Today, HKSQ advocates the implementation of quality concepts and principles beyond the boundary of manufacturing. Although manufacturing remains one of its focal areas, HKSQ has established itself as an advocator of quality in education, healthcare, public utilities, government and the service sector. HKSQ has also established strong link with other renowned quality organizations, such as American Society for Quality (ASQ), Asian Network for Quality (ANQ), etc. Since I joined the HKSQ, I could have built a network of quality professionals in Hong Kong, and even throughout the world.

Towards the 21st century, organizations must continuously improve their quality and satisfy the changing needs of the customer. I believe that HKSQ will continue to promote a greater awareness of the need for quality improvement in Hong Kong, and to provide continuing education to professionals involved in quality aspect.

Ir. Dr. Kwai-Sang Chin
1997/98, 1998/99, 1999/2000 Chairman



Past Chairman's Message

Everything starts from the bottom. But Quality must come from the top. In order for an organization to be successful, top management support is a definite.

To get the support for quality from management, quality professionals of an organization have to translate the result of quality in terms of financial benefits.

Management can easily realise the importance of Six Sigma if he learns the benefit that GE gets by utilizing Six Sigma tools.

In the past, many quality professionals have difficulties in translating quality into financial results.

While in manufacturing, the production yield (in other term the production loss/waste) can be expressed in terms of financial figures term to illustrate the money saved when yield improved and the quality of the product enhanced.

In service sector, cycle time of serving customers can be expressed in terms of inventory held by the company or the cash flow of the company.

Once the management accepts the importance of quality to the company, quality professionals can easily work with the colleagues on the quality issues and improvement actions.

Hong Kong Society for Quality in the past twenty years objectively promotes greater quality awareness in Hong Kong by holding seminars and visits. These will help members to learn from what they have been told and seen. And these provide the members with idea and concept how a company can be successful, and inspire them on what to do and how to do in the role of quality profession.

Mr. C.P. Chow
1994/95, 1995/96, 1996/97 Chairman



Past Chairman's Message

Most of my 35-years career was in semiconductors industry. It's interesting looking back the evolution of Quality throughout these years; from the famous Mil-Std-105D sampling plan to SPC to ISO9000 to Zero Defects to Six Sigma etc etc.

This evolution is not limited to the methodology, i.e. from inspection, to sampling, to process control, to mistake-proofing and error-removal. It also involved the change from isolated quality control of individual processes to integral system approach. The Quality professionals also evolved from inspectors, 'quality policeman', statistician, auditors to improvement managers and business partners.

This evolution comes about due to the increasing global competition as a result of increasing consumer awareness on Quality. Global competition drives international manufacturers and service providers to improve Quality while improving value for the products and services. It does not take long to find out that these are actually complementary. Rising consumer awareness had at one time caused substantial claims and recalls due to product safety and liability. While in the 70s, 'high quality' only applied to 'Hi-Rel' products for Military and aerospace applications, nowadays high quality and reliability is a must to enter the markets of automotives, industrial and even consumer products segments.

This trend will surely continues as the quest for better living standards, globalization, information readiness through internet becomes even more prominent. To ensure success and competitiveness, enterprises must integrate Quality Strategy as an essential component of their overall Business Strategy.

I was privileged to be one of the founding members of the Hong Kong Society for Quality (then Hong Kong Group, International Chapter of ASQC) 20 years ago. Since then HKSQ has been one of the important platform and forum for promotion of greater awareness of Quality in Hong Kong and China. I'm sure HKSQ will continue to provide value added services to our members in fulfilling the Mission when it was formed 20 years ago.

Ir. W. O. Lee
1993/94 Chairman



Past Chairman's Message

Twenty years ago, a group of quality professionals founded the Hong Kong Group of the American Society for Quality Control International Chapter. In the intervening years, the Group went through a metamorphosis to become an independent body and renamed itself as Hong Kong Society for Quality. While being a professional body based in Hong Kong, the Society maintains strong relationships with its peers on the international scene. In particular, we are a WorldPartner of American Society for Quality (ASQ), and a founding member of Asian Network for Quality (ANQ) we serve locally and connect globally. Apart from raising the profile of the Society internationally, these connections also allow us to invite renowned speakers and quality experts elsewhere to meet with members and deliver presentations on hot topics in quality when they are in town.

In the formative years of the Society, quality was primarily practiced in the manufacturing sector and it was a differentiator in the marketplace. This is no longer the case now. The impact of quality is increasingly felt in sectors other than manufacturing, such as service, education, health care, non-profit and government. Quality has become a basic requirement of products and services. The current concept is that quality is synonymous with satisfying the needs of various stakeholders including suppliers and customers (business partners), employees (internal customers), shareholders (business owner) and the community. The publication of standards and directives that address issues such as restrictions on the use of hazardous substances in manufacturing operations, environmental management, occupational health and safety management, and corporate social responsibility bears witness to this trend.

Globalization is here to stay. It is a phenomenon that can neither be resisted nor ignored. To stay ahead of competitions in the global marketplace, it becomes imperative for organizations to pursue performance excellence in various aspects of their operations, like corporate governance, risk management, safety, innovation and sustainability. Quality tools and concepts can be put to good use in these pursuits.

"Change is the only constant in life." This has become a cliché in modern times. When we look back, buzz words come and go in a lot of fields, and the quality profession is no exception. Statistical Process Control, Zero Defect, QC Circles, Kaizen, Total Quality Management, Quality Function Deployment, Taguchi Method, Benchmarking, Business Process Reengineering, Lean Thinking, Six Sigma and TRIZ are examples of these buzz words in the practice of quality. We are sure that new ones will appear in future from time to time. Champions of organizational excellence and quality professionals who query the wisdom of keeping abreast of latest developments are advised to take counsel with W. Edwards Deming who was quoted as having said that "You don't have to change. Survival is not mandatory."

As we have been doing in the past two decades, the Society will continue to organize activities that will provide members with networking and continuing professional development opportunities, enabling them to become effective change agents in the sustainable creation of customer-valued products and services. Future success of the Society in delivering value to members and producing impact on the quality profession depends to a large extent on members' support through involvement in committee work, in organizing and participating at events and activities. Last but not least, we must express our gratitude to our partners for their support as sponsors of Society events, hosts of industrial visits and resource pools of speakers at Society seminars. We will count on their continuing support for years to come.

Ir. Dr. Albert H.C. Tsang
1991/92, 1992/93 Chairman



Founding Chairman of Hong Kong Society for Quality

Warner S.Y. YEH is the Founding Chairman of the Society. Throughout the 1980s and 1990s, he dedicated himself to the mission of promoting quality, giving talks and presentations to trade organizations and educational institutions to spread the gospel of quality. In early 1980, he delivered a lecture on Quality Circle activities, which was the first of its kind in Hong Kong. In a paper he presented at a Quality Conference held in Hong Kong in 1983, he pointed out with vision that the major problem with our industry at that time was management's inadequate awareness of the importance of quality assurance. Promotion and education to foster better understanding and eventually secure management commitment, he believed, would be essential to enhance sustainable competitiveness of our industry.

Warner YEH was the representative of American Society for Quality (ASQ) in Hong Kong. He spearheaded the founding of the Hong Kong Group of American Society for Quality Control International Division back in 1986, and was elected the first Chairman of the Group. The Group was subsequently renamed Hong Kong Society for Quality (HKSQ). Under his leadership in the formative period and his continual involvement over the years, HKSQ has flourished and established itself as a key player in developing the human capital of local organizations in pursuit of performance excellence.

Warner YEH's initial encounter with the importance of quality occurred during World War II when he joined RCA (Radio Corporation of America) in 1943 after completing his Master's degree at Stanford University. He was engaged as a senior engineer in the Electron Tube Department responsible for the production development of electron tubes, their redesign, and subsequent production engineering, mainly for the armed forces of the Allies. The remarkable contribution he made at the turning point of the last War was captured in an article entitled "YEH led team to crucial World War II breakthrough" published by IEEE in their December 1994 issue of 'Institute' to commemorate the 50th anniversary of Victory of the Allies at Normandy. The article gave an account of how YEH and his team were sweating day and night redesigning the 6G6/G tube only weeks before the operation at Normandy to enable the "King George" radio equipment, which used the 6G6/G, to function reliably in time to join the operation. Without YEH's improvement, several thousand planes equipped with King George radio equipment had been grounded because on test flight the radio equipment, which was used for coordinating planes with tanks, ceased to function 15 minutes after switching on.

In retrospect, the success of Normandy was due mainly to the supremacy of air power of the Allies. Had YEH's project failed and the Allies' planes continued to be grounded, the flow of history could have been very different. In his usual modesty, Warner, our mentor, said all the honor should go to his team.

To show our deep appreciation of his contributions to quality in Hong Kong, Warner was elected Fellow of the Society in 2000.

Ir. Warner S.Y. Yeh
1909–2000

Chairmen List

1986–1987	Mr. Warner S.Y. Yeh
1987–1988	Mr. Warner S.Y. Yeh
1988–1989	Mr. Warner S.Y. Yeh
1989–1990	Mr. Warner S.Y. Yeh
1990–1991	Mr. Warner S.Y. Yeh
1991–1992	Mr. Albert H.C. Tsang
1992–1993	Mr. Albert H.C. Tsang
1993–1994	Mr. W.O. Lee
1994–1995	Mr. C.P. Chow
1995–1996	Mr. C.P. Chow
1996–1997	Mr. C.P. Chow
1997–1998	Dr. K.S. Chin
1998–1999	Dr. K.S. Chin
1999–2000	Dr. K.S. Chin
2000–2001	Mr. Aaron Tong
2001–2002	Mr. Aaron Tong
2002–2003	Mr. Aaron Tong
2003–2004	Mr. Karson Chui
2004–2005	Mr. Karson Chui
2005–2006	Mr. Karson Chui

2005-06 HKSQ Executive Committee



Back from left:

Anson Kwok, Lotto Lai, Ben Tsang, Vincent Cheng, Humphrey Lee,
SW Lam, Fugee Tsung, Peter Fung

Front from left:

Aaron Tong, Albert Tsang, Karson Chui, CP Chow, KS Chin

Absent:

James Lam

Congratulatory Messages



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www.asq.org



April 10, 2006

To the Members and Officers of the Hong Kong Society for Quality:

On behalf of the members and officers of the American Society for Quality, let me commend you on your association's 20th anniversary and send you our best wishes for continued successes and distinction in your field.

Our two societies are joined by many common bonds and common aims.

We are both entrusted with the duty to advance the knowledge and understanding of quality principles. And as professional societies we have an obligation to serve not only our members but also the larger society.

As we celebrate these significant anniversaries, we are reminded of our responsibility to carry on the traditions and heritage established by the many leaders who went before us. So we constantly look for ways to continue advancing the quality field in the future by expanding our core competencies and pursuing our higher purpose.

Our fourth triennial ASQ Futures Study confirmed that the world is changing rapidly and in profound ways. And that these changes bear significant implications for the ways quality will be practiced. The study identified the key forces that will impact members of the Hong Kong Society for Quality just as surely as they will impact our own ASQ members.

The concepts of control and continuous improvement that have served quality professionals so well will not be sufficient on their own to maintain our relevancy in this new world. The critical emerging skillsets and mindsets include a facility for focusing on innovation and creativity, value creation, and speed, plus fluency in the language and skills of business management and the ability to operate in an anticipatory mode. We'll shift to a systems approach rather than a process approach to quality. We will witness an increased interest in sustainability and a reduction of waste in all its forms. The quality profession undoubtedly will find itself right in the middle of the integration of management systems to include quality, the environment, safety, security, finance, and risk management. A whole new universe of opportunity will open up for us in our shrinking and increasingly interconnected world of the future.

For me, the Futures Study confirms my belief that since the major challenges facing the quality community are truly universal, ASQ and the Hong Kong Society for Quality are closely linked in a shared destiny and a future bright with promise.

ASQ is proud to have been associated with the Hong Kong Society for Quality since its inception. We look forward to many more years of cordial and productive relations with your society as an ASQ WorldPartner. And we wish you every continued success as you build on your solid record of accomplishment.

Yours truly,

Jerry J. Mairani
President

Congratulations on The 20th Anniversary of Hong Kong Society for Quality

Dear Mr. Karson Chui, Chairman of HKSQ,

On behalf of Asian Network for Quality (ANQ), I am honored and very pleased to send you my best greetings & wishes for the 20th Anniversary of HKSQ.

In today's world, the attention to quality has been extending from products, services to environment and human life. Promoting quality not only raises the levels of products and services so that our enterprises are more competitive in the global markets, but also can better our living environment while increase the happiness of people in the world.

The world is changing, Asia is also changing. In the beginning of 21st century, how do we face the transition and challenge in the new era of Asia quality. This is one of the important issues we need to deal with. As we can see, that Asia is emerging as the primary plant and market of the world, let us work together to make greater contributions to the quality of human life.

I wish you have very successful and plentiful achievements in your Anniversary year.

Chih-Han Wang, Ph.D.
Chairperson
Asian Network for Quality



Extended Producer Responsibility — Expanding Professional Responsibilities

The good old days of pure control over product performance has gone. EC's WEEE and RoHS directives has forcefully extended producers' responsibility into the environmental performance of product. This certainly extended the responsibility of the profession.

WEEE and RoHS are not all. There came IECQ QC 080000 and China RoHS. There came also phthalate-free, PVC-free, EuP compliance, and so on. If you start to identify the environmental aspects of products, you will find a lot more.

A further extension is also on the way—sustainability management.

A simplest interpretation of sustainable development is a balance performance over the triple bottom lines—the 3P, profit, people and the planet, or 3E, economic, ethics and the environment.

Corporate social responsibility has become an inevitable duty to be fulfilled. Ethical products, for example, the Fair Trade mark, are already in the agenda.

While BS 8900, guidance for managing sustainable development is in progress, standards for sustainability reporting such as SRI and AA1000 are in practice, and report quality assurance assessments as well.

The profession's expanding responsibility continues. New tools such as audit scoring have been developed for QMS improvement and enhancements. Other tools such as balanced scorecard and business excellence modeling, six sigma and more recently, theory of constraints are also something that the profession shall consider seriously.

Producers' responsibility is extending. Our responsibility is expanding and we must follow closely. Let's draw our swords and face the challenges.

Ir. Dr. William Lau
CEng, CEnv, CSci, FICHEM, FHKIE
Technical Manager, Product Development
S&SC, SGS Hong Kong Limited



THE HONG KONG INSTITUTION OF ENGINEERS
MANUFACTURING AND INDUSTRIAL ENGINEERING DIVISION



Congratulatory Message

I am pleased to take the opportunity to congratulate the 20th anniversary of Hong Kong Society for Quality, the Society not merely promotes a greater awareness of the need for quality in Hong Kong to ensure product and service excellence through continuous improvement of quality and customer satisfaction, but also provides continuing education to professionals involved in quality and reliability.

On behalf of The Hong Kong Institution of Engineers—Manufacturing and Industrial Engineering Division, I wish the great success in the future activities.

Ir. Dr. Aaron WK Tong
Chairman
Manufacturing and Industrial Engineering Division
The Hong Kong Institution of Engineers



Hong Kong 香港科技園
Science & Technology Parks



Quality Journey of Hong Kong Science and Technology Parks

Quality assurance is of vital importance for all industries and disciplines in striving excellence and improvement on productivity and customer satisfaction. Its qualification is not only demanded by the manufacturing industries, but also becomes essential for hi-tech industries nowadays.

Hong Kong Science & Technology Parks (HKSTP) provides a state-of-the-art infrastructure blending world-class technology in a purpose-built environment which favors hi-tech companies to strive for scientific and technological excellence. There are shared facilities/ services for IC/ Photonics/ Wireless design companies to compete the whole design/ development process from design start to production release. HKSTP's Technology Support Centre has been granted ISO9001:2000 quality management certification by the Hong Kong Quality Assurance Agency (HKQAA) in April 2004. Our Product Analysis Laboratory also achieved the Hong Kong Laboratory Accreditation Scheme (HOKLAS) in September 2005 successfully. These recognitions embark our continual commitment to providing state-of-the-art-laboratory facilities and professional support services to meet the changing customer demands. HKSTP conforms to a world recognized quality management system in providing the shared laboratory facilities and services include:

- An IC Data Centre for design/ IP database storage and protection
- An IC Electronic Design Automation (EDA) Centre for design software tools
- A semiconductor Intellectual property (SIP) Serving Centre
- Multi-project wafer (MPW) shuttle services
- A design engineer training centre
- An IC probe & test development center
- Test and product engineering services
- An RF and analog engineering support lab
- A reliability lab
- A material analysis lab
- A photonics development support centre
- A wireless communication test lab

Quality is an attitude that each researcher and engineer should implant into their professional development and work. Testing process is particularly crucial in ensuring the quality and functionality of different products during R&D and prototype stage. To gear up their know-how in this aspect, HKSTP offers practical lab equipment trainings, organizes technical workshops on WEEE/RoHS readiness testing in Science Park and seminars to discuss and update the hot issues concerned.

Taking this opportunity, I wish the association every success in promoting the awareness of quality to sustain the competence of Hong Kong industries.

Ir. S.W. Cheung
Vice President
Business Development & Technology Support
Hong Kong Science & Technology Parks



Quality — the way to succeed

With the implementation of different ISO standards within organizations, it is a way to help organizations develop effective and efficient systems with the perspective of achieving satisfaction of all interested parties.

To compete in the keen business environment, “Quality” is a critical factor and major discipline of the successfulness of the company which embraces the eight management principles, including i) customer focus, ii) leadership, iii) system approach to management, iv) process approach, v) involvement of people, vi) continual improvement, vii) factual approach to decision making and viii) mutually beneficial supplier relationships to sustain the objective of continual improvement. Organizations can result in the benefits to all interested parties, in terms of improvement of monetary returns and increasing the stability of the organization.

Hong Kong Quality Assurance Agency (HKQAA) is one of the leading third party certification bodies in the region with mission to promote various “management system” concepts to the industry and commerce through technology transfer, professional and value services to prestigious customers. HKQAA maintains its integrity and offers quality value-added assessment services for construction, government, public utilities, food, manufacturing, information technology, telecommunication, tourism and toy sectors that are precise to the locality and the industry.

In order to assist organizations to strengthen their knowledge and understanding on system management, HKQAA conducts a series of training services from introductory seminar, interactive workshop to tailor-made training course to fulfill different needs and requirements.

On the occasion of the 20th Anniversary of the Hong Kong Society for Quality, Hong Kong Quality Assurance Agency would like to extend the heartiest congratulations to Hong Kong Society for Quality.

We wish Hong Kong Society for Quality, its members and stakeholders all the best for the future and a successful anniversary celebration.

Dr. Michael P. H. Lam
Executive Director
Hong Kong Quality Assurance Agency

Congratulations

**20th *Anniversary* of the
Hong Kong Society for Quality**



Asian Network for Quality

Congratulations

20th Anniversary of the Hong Kong Society for Quality



Raider Motor Corporation

Congratulations

In the past two decades, the Hong Kong Society for Quality (HKSQ) has made invaluable contributions to the promotion of quality in local industry.

On the Society's 20th anniversary, the Hong Kong Productivity Council extends its warmest congratulations and wishes the HKSQ continued success in the years to come.



**Hong Kong
Productivity Council**
香港生產力促進局

Congratulations

**20th Anniversary of the
Hong Kong Society for Quality**



Six Sigma Society of Hong Kong

香港六西格瑪學會

www.sixsigma.org.hk

HKSQ Past Activities

With the aim of widely promoting quality management for product, service and organizational excellence, HKSQ regularly organizes a wide range of activities for the quality management professionals. These activities include seminars, certified training programs, industrial visits, study missions, student project competitions. HKSQ also actively participates in international conferences and meetings with world renowned quality professionals for knowledge sharing and networking on the international arena. The photos shown on the following pages are snapshots of some of these events.

Seminars and Certified Training Programs



■ Sustainability: A Hong Kong Perspective (2006)



■ Certificate Course in Quality Management for Laboratory (2005 & 2006)



■ Basic Understanding of Good Manufacturing Practices (GMP) Requirements and Execution (2006)



■ ISO14001:2004...and beyond (2005)



■ Impacts of Recent European Directives on Electronics Manufacturing Industries (2004)



■ Improving Business Performance through Six Sigma (2003)



■ Optimization Strategies for Design for Six Sigma (2003)



■ Applications of Balanced Scorecard (2003)



■ Body of Knowledge for ASQ Certification (2003)



■ Statistical Data Mining (2002)



■ Nokia Sharing on Six Sigma (2001)



■ ISO9000:2000 (2000)



■ ISO9000:1994 (1994)

Industrial Visits



■ Nokia Capitel
Telecommunications Ltd.
– Dongguan (2006)



■ WIT Holding Ltd. (2005)



■ CMC Magnetics (HK) Ltd.
(2005)



■ Hong Kong Science & Technology Park (2005)

■ Brigantine Services Ltd. (2005)



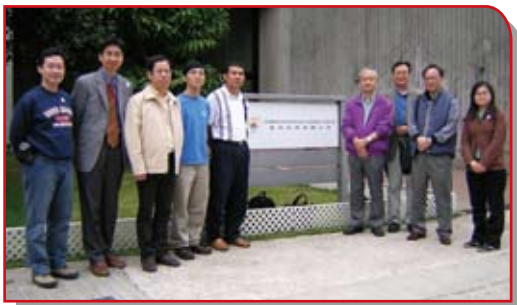
■ Topsearch International Ltd. (2004)



■ BDC International Ltd. (2004)



■ Hong Kong Note Printing Ltd. (2004)



■ Compass Technology Company Ltd. (2004)



■ CLP Castle Peak Power Station (2003)



■ Western Harbour Tunnel (2003)



■ SuperTerminal 1 at Hong Kong International Airport (2003)



■ MTR—Tseung Kwan O Line Extension (2002)



■ Holmes Products (Far East) Ltd. (2002)



■ KCRC Rolling Stock Maintenance & Training Centre (1999)



■ Chek Lap Kok Airport (1998)



■ Cathay Pacific Catering Service (1998)

Study Missions



■ Capital Steel Group (Shougang), Beijing (2001)



■ China Association for Quality's Headquarters, Beijing (2001)

Student Project Competitions



■ 2006 (Sponsoring company: SAE)



■ 2006 (Sponsoring company: SAE)



■ 2005 (Sponsoring company: Holmes Group)



■ 2005 (Sponsoring company: Holmes Group)



■ 2000



■ 2002

Attending International Conferences and Meeting with International Quality Professionals



■ Meeting with Mr. Ron Atkinson (ASQ), Ms. Ma Lin, Secretary General of the China Association for Quality in ASQ 60th World Conference, Milwaukee, USA (2006)



■ Meeting with Dr. Yoji Akao and Dr. Kozo Koura in ASQ 60th World Conference, Milwaukee, USA (2006)



■ Meeting with Dr Noriaki Kano in ASQ 60th World Conference, Milwaukee, USA (2006)

■ Past chairman meeting with Mr. Tommy Tam, ASQ Global Marketing Development Manager (2005)



■ The 1st International Forum for Electronic Quality in China, Shanghai (2005)



■ The 3rd ANQ Congress, Taipei (2005)



■ ASQ Conference, Toronto (2004)



■ The 2nd ANQ Congress and the 18th AQS, India (2004)



■ The 2nd ANQ Congress and the 18th AQS, India (2004)



■ The 1st ANQ and the 17th AQS held in Beijing (2003)



■ HKSQ delegates in 1st ANQ meeting (2003)

■ Meeting with Prof. Zhang Gong Xu, Vice President of China Association for Quality (2003)



■ ASQ's 56th Annual Quality Congress, Denver, USA, 2002



■ Inauguration Ceremony of Asian Network for Quality (Tokyo, ANQ 2002)



■ The 16th AQS held in Tokyo (2002)



■ Meeting with Dr. Akao (Tokyo, ANQ 2002)



■ Meeting with Dr Genichi Taguchi (Tokyo, ANQ 2002)



■ Dinner with Prof. Edward G. Schilling & Dr. Frank M. Gryna (2002)



■ Dinner with Mr. O'Donoghue, ASQ Global Development Manager (2002)



■ Dinner with Prof. Andrew Jardine in Hong Kong (2001)



■ Dinner with Philip Crosby in Hong Kong (1998)

**Hong Kong Society for Quality
Membership Application Form**
(Updated form is available in HKSQ website: www.hksq.org)
Please fill the form in BLOCK letters

Dr./Mr./Mrs./Ms: _____ (in Chinese) _____

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Company/Organization: _____

Nature of Business: _____

Business Address: _____

Tel.: _____ Fax: _____

Education Level: _____

Working Experience (Current and Last Employers)

Organization & Department	Post	Month/Year	
		From	To

A member must have a correspondence address within the territory of the Hong Kong Special Administrative Region.

I wish to apply for membership of the Hong Kong Society for Quality and, if accepted, I agree to abide by the Memorandum of the Society. I understand that the Society will send me materials related to quality once I am accepted as a member.

I understand: — **Period of Membership applied is from 1 July 2006 to 30 June 2007.**

Application on/after 1 April 2007 will cover membership of the following year.

Annual membership dues is HK\$150.

Enclosed is my membership dues (please ☒ one):

- ☐ Crossed cheque No: _____ (made payable to “*The Hong Kong Society for Quality Ltd.*”)
- ☐ By direct transfer to “*The Hong Kong Society for Quality Ltd.*” account at Hang Seng Bank account No. 359-400124-001 (please send the **transfer receipt** together with this application form to HKSQ by mail or by fax)

Signature _____ Date _____

Please send completed application form with a cheque (or the original fund transfer receipt) for membership dues to P.O. Box 84375, Hung Hom Bay Post Office, Kowloon, Hong Kong.

Benefits of HKSQ Membership:

- You will have more chance to meet and exchange ideas with other quality minded professionals.
- Enjoy reduced rates on our training courses conducted/led by industry and academic experts.
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- Enjoy reduced prices on books and periodicals purchase at specified bookstores.
- Enjoy reduced prices on Minitab products.
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 IRCA 認可 OHSAS 18001 標準概要及實施培訓班
 IRCA 認可社會系統 (SA 8000) 標準概要及實施培訓班
 IRCA 認可 ISO 9001:2000 標準概要及實施培訓班
 British Retail Consortium (BRC) 國際標準
 - 消費物品標準概要及實施培訓班
 WEEE / RoHS and Banned / Restricted Substances
 相關法規培訓

- 由 HKIE CPD Committee 及 SGS Hong Kong Ltd. 合辦 -

持續進修基金認可課程

綜合管理文憑	物流管理證書
銀行及財務證書	實用普通話

專業發展課程

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For further details, please log into: www.hkstp.org.



Hong Kong 香港科技園
Science & Technology Parks



Environmental Technology and Quality Management Consultants Centre

環 科 品 管 顧 問 中 心



Environmental Technology and Quality Management Consultants Centre (ETQM Centre)

was established in February 2002. Centre aims to promote Technology in Environmental Protection and Quality Management. Mr. Lotto Lai is Centre's former who observes that many people, especially enterpriser and small business runner, have not adequate knowledge in Quality Management System. In order to wake up other people's concern the importance of Quality Management, he becomes one of pioneers to achieve ISO9001:2000 Quality Management System certification under One Man Company (SOHO) by Hong Kong Quality Assurance Agency (HKQAA) in July 2002.

Mr. Lotto Lai presented in seminar at China Quality Control Association (CQCA) during HKSQ "A 7 Day Study Mission to Beijing and Dalian, PRC" in October 2001.

Service and Client List of ETQM Centre

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- iii) CLP Power Hong Kong Limited
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(B) Consultancy on ISO9001:2000 Certification:

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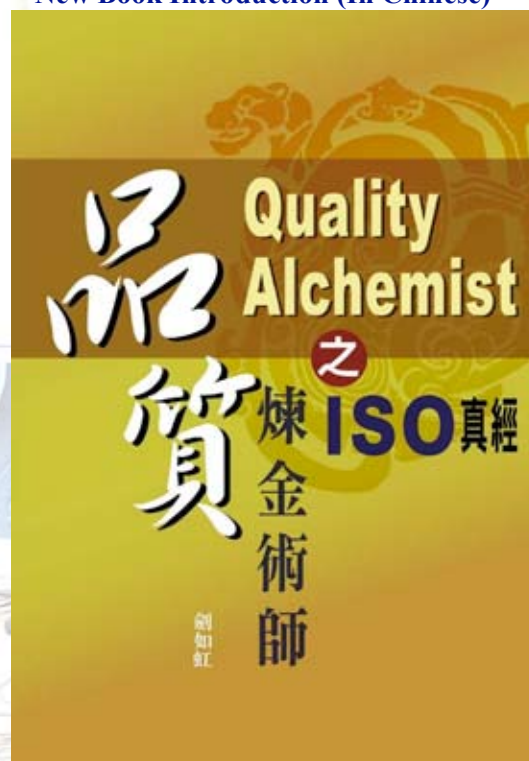
(C) Consultancy on Environmental Technology:

- i) City University of Hong Kong – BCH Dept.: Development of HOKLAS Procedures for Holding and Breeding Indigenous Marine Benthic Amphipods and Preparation of Control and Reference Sediments for Marine Sediment Toxicity Test.
- ii) CLP Power Hong Kong Limited
– Transformer Oil Laboratory: QA & QC Practices.
- iii) Dunwell Petro-Chemical Co., Ltd.
– Provision of Consultancy Service for Waste Oil Database Build-up & Pre-process Inspection Method Development.

(D) Professional Training Course and Audit Service:

- i) Hong Kong Society for Quality and City University of Hong Kong – BCH Dept.: Quality Management in Laboratory
- ii) Other clients: YWCA, HKSTP, Shipley Asia Limited, Shiu Wing Steel Limited, Swire Sita Waste Service Ltd. and Yudo (HK) Ltd.

New Book Introduction (In Chinese)



Mr. Lai is very keen to enhance the quality awareness to public. A new book will be published in mid-2006. It is a Martial Art Novel in which many different quality tools, quality systems and quality philosophies are introduced in a relaxed and humor style.

<http://security.mingpao.com/books/cfm/bookinfo.cfm?TitleID=3237>

More information would be available in our web site: <http://www.etqm.com.hk>

If you would like to know more about our centre's service or ordering book, please don't hesitate to contact us through email: info@etqm.com.hk or mail to P.O. Box 602, Tuen Mun Central Post Office, Hong Kong.



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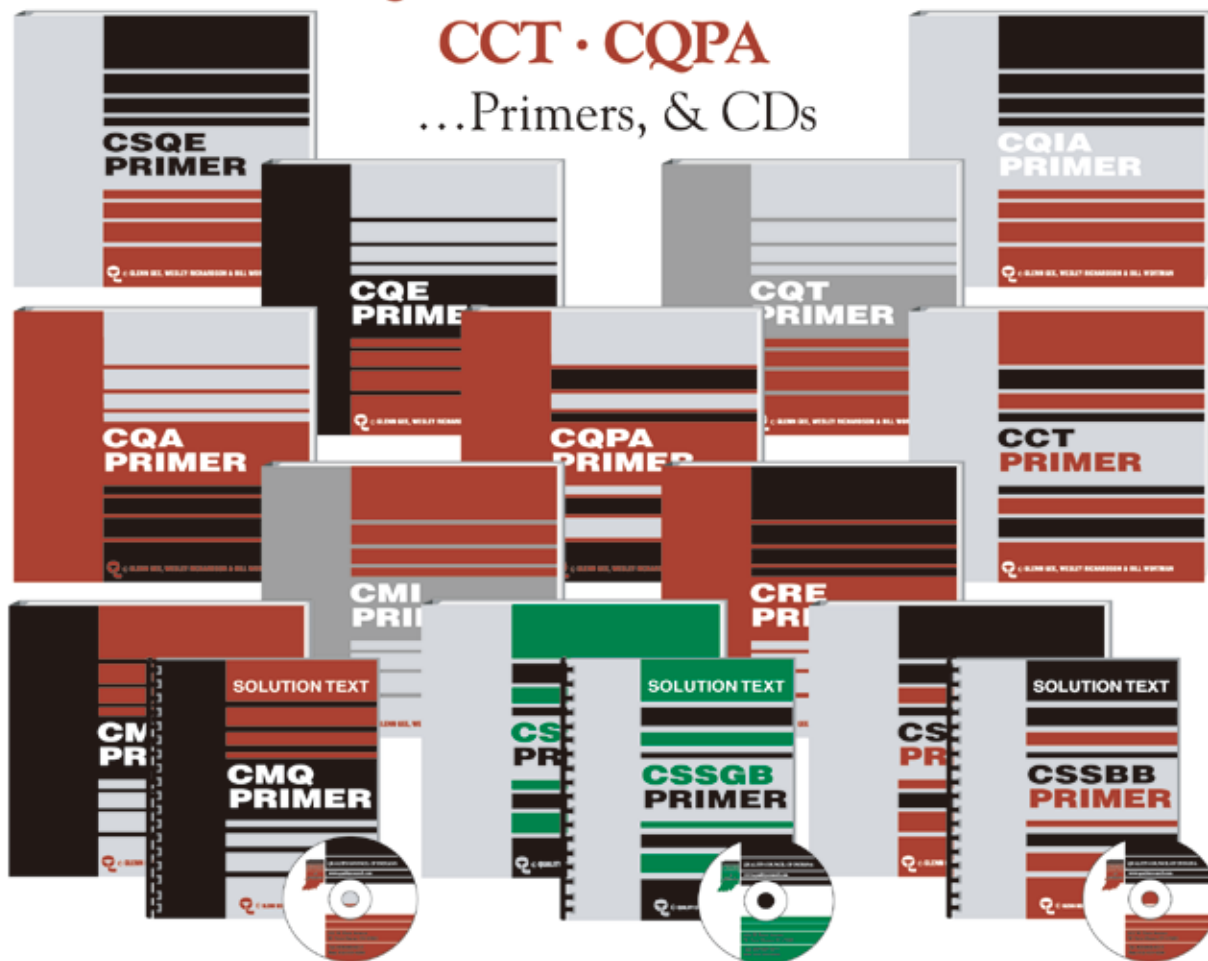
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