



香港品質學會
Hong Kong Society for Quality

ASQ Certification: Globally Accepted Recognition in the Quality Profession

31 July 2015

Dr. Albert Tsang, ASQ Country Counselor (Hong Kong)

Mr. Karson Chui, Former Chairman, HKSQ



Agenda

- HKSQ
- Why Certification?
- Types of ASQ Certification
- Format and Venue of Examinations
- How to Apply for Examination
- Recertification
- How Can HKSQ Help You?





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A World Partner of ASQ



WorldPartners 

The American Society for Quality (ASQ) advances global learning, quality improvement, and performance excellence through partnerships with other not-for-profit quality organizations around the world.

ASQ encourages and establishes partnerships with quality societies of comparable mission and principles worldwide. Together, ASQ and its WorldPartners seek opportunities to develop value-added, mutually beneficial activities, products, and services.

ASQ has WorldPartners in Asia, the Middle East, Europe, and Latin America.

www.asq.org/global





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1986 – 2000

1986

Hong Kong Group of American Society for Quality Control (ASQC) International Chapter was established

1989

Hong Kong Society for Quality Control (HKSQC) was established



Started to administer ASQC Certification Exams in Hong Kong

1994

The Quality Management Student Project Competition started in 1994

Mr. Warner Yen (HKSQ Founding Chairman) is member of the brains behind Quality Week organized by Industry Department in 1995

1997

Renamed to Hong Kong Society for Quality (HKSQ)



Refresher course for the CMQ Exam. launched

1999



Dinner with Philip Crosby in Hong Kong



HKSQC supported SME Mentorship Program of Trade and Industry Dept.

Mr. Warner Yen (HKSQ Founding Chairman)

Refresher course for the CQE Exam. launched



Industrial Support Fund for a 3-year (1998-2001) project entitled "Developing educational materials to encourage and facilitate Hong Kong manufacturers for quality transformation"



1993

1995

1998

2000



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Hong Kong Society for Quality

2001 – 2010

2001

HKSQ website revamped



2002

Founding member of Asian Network for Quality (ANQ)



Workshop on BOK for SSBB launched

2006

HKSQ Certified Professionals
- Certified Six Sigma Green Belt (CSSGB)



2007

- Certified Laboratory Quality Specialist (CLabQS): ISO 17024

HKSQ established Corporate Membership

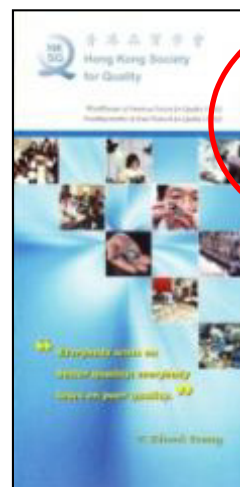


2009

HKSQ recognized as a Professional Body in HKCTC



Established HKSQ LinkedIn Group



HKSQ became an ASQ World Partner



Certificate Course in Quality Management for Laboratory



HKSQ Company Based Student Project Competition (New format of The Quality Management Student Project Competition)



2005



2010



Established HKSQ Facebook & Twitter Group



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2011 – 2016

2011

HKSQ Certified Professionals
- Certified Six Sigma Black Belt (CSSBB)



HKSQ Supported HKQF - Testing, Inspection & Certification Industry Training Advisory Committee (ITAC)



2013

HKSQ Study Mission for Service Quality Management in Singapore



2015

Workshop on Pharmaceutical GMP



Workshop on BOK for CRE



ANQ Congress 2012 in Hong Kong



HKSQ Oversea Representative :
Prof. Frankey Pun (Americas)
Dr. Andy WONG (The U.K.)
Dr. Zoie Wong (Japan)

Chinese Quality Forum (華人品質論壇) 2014 in Hong Kong



2012

2014

2016

Why Certification?

- Objective assessment of your employees' quality knowledge and skills
- Motivation of life time learning and continued education (re-certification required)
- An investment in employee development with limited cost
- Demonstrates that the certified individual has the knowledge to assure quality of products and services



Why Certification?

- Demonstrate your quality knowledge to your employer and professional peers
- Develop a habit for life time learning (re-certification required)
- An investment in your career
- Get a well recognized status in Quality arena to attract potential employer



Types of Certification

The following certification examinations are most commonly held in Hong Kong:

- **Certified Manager of Quality / Organizational Excellence**
- **Certified Quality Engineer (CQE)**
- **Certified Quality Auditor (CQA)**
- **Certified Reliability Engineer (CRE)**
- **Certified Six Sigma Black Belt (CSSBB)**



Types of Certification

Other certifications

- **Certified Quality Auditor – Biomedical**
- **Certified Quality Auditor – HACCP**
- **Certified Software Quality Engineer**
- **Certified Quality Improvement Associate**
- **Certified Quality Technician**
- **Certified Quality Inspector**
- **Certified Calibration Technician**



Format of Examination

- Open book
- Multiple-choice questions that are carefully designed, reviewed for correctness
- Computer-scored and analyzed
- Evaluates the degree of comprehension of the prescribed body of knowledge
- The Certified Manager of Quality / Organizational Excellence Exam. requires candidates to answer two of three constructed-response (essay) questions



Venue of Examination

- HKSQ reps serve as proctors of ASQ Certification Exams held in Hong Kong
- Examinations are typically held in The Hong Kong Polytechnic University



How to Apply for Examination?

- Prescribed work experience applies
- Application can be made online at ASQ's web site – www.asq.org
- ASQ members pay a lower application fee
- HKSQ members apply for the examination through HKSQ enjoy ASQ member rate, visit www.hksq.org for details



After the Examination

- Examination results are mailed within six weeks after the examination date
- The passing score of an examination is determined by the judgment of a representative group of ASQ division members
- If you pass the examination, you will receive a [letter of congratulations](#) from the Certification Board, a wallet card and [certificate](#) showing your certificate number
- If you do not pass the examination, you will receive an analysis of the complete exam. to assist you in preparing for retakes



Retaking the Examination

- No limit to the number of retakes
- A fee will be charged for each retake
- A retake must be made within two years of your last attempt
- A retake after a lapse of two or more years will be considered a new application and full fees will be charged



Re-certification

- To maintain integrity of the certification, ASQ requires cert. holders to be recertified every three years — either by RU credits or by examination
- The purpose of recertifying is to ensure that as an ASQ-certified quality professional you maintain the same level of knowledge originally demonstrated when you passed the written examination

Recertification Journal



How Can HKSQ Help You?

- Body of Knowledge Workshops
- HKSQ members can order ASQ Certification Examination Suggested Reference Materials at ASQ member rate
- HKSQ members can apply to take ASQ Certification Exams at ASQ member rate if such applications are processed through HKSQ
- Order Primers and other related reference materials for ASQ Certification published by Quality Council of Indiana



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Body of Knowledge Workshop

HKSQ organizes Workshops on Body of Knowledge for ASQ Exam on a regular basis to help you prepare for selected examinations, such as:

- Certified Six Sigma Black Belt
- Certified Quality Engineer and
- Certified Reliability Engineer
- Certified Manager of Quality / Organizational Excellence



How to Contact HKSQ?

Web site: www.hksq.org

E-Mail address: info@hksq.org
hksq1986@gmail.com

Phone number: (852) 2766–6591

Fax number: (852) 3522–4128

Mailing address: PO Box 84375
Hung Hom Bay Post Office
Kowloon, Hong Kong



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- New Events
- Past Events
- Special Events
- Certification
- Membership
- Contact Us
- Home

[in](#) [f](#) [t](#)

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- History/Introduction
- Vision, Mission & Values
- Chairman's Report
- Benefits of Members
- The Executive Committee
- Quality Publications
- Job Opportunities
- What's New
- Newsletters
- Useful Links



- ASQ Certification
- HKSQ Certified Professionals

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WorldPartner of American Society for Quality (ASQ)



HK Awards for Industries: Productivity and Quality



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ASQ Certification

Certification programs

The Society is affiliated to [ASQ](#) and acts as proctor for their Certification programs in Hong Kong. Certification is available to professionals in various specialities including quality engineering, reliability engineering, quality audit, etc. Professionals who have been certified through [ASQ](#) are recognised world wide.

[HKSQ members pay reduced fees for ASQ Certification Examinations](#)

[Slide show on ASQ Certificate Programs](#)

[Refresher Courses for ASQ Certification Programs, i.e., BoK \(Body of Knowledge\) Workshops](#)

[Primer Ordering Service](#)

Postal address: [P.O. Box 84375, Hung Hom Bay Post Office, Kowloon, Hong Kong.](#)
Phone No. (852)-2766-6591, Fax No. (852)-3522-4128



www.hksq.org



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Videos on ASQ Certification

- [ASQ TV Episode on Certification](#)
- [The Benefits of Certification](#)
- [Preparing for a Certification Exam](#)
- [Apply for Certification Exam](#)
- [Recertification Information Overview and Location on the ASQ Website](#)
- [Recertification Application Overview](#)

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